

## Integrated Managed Care Service Encounter Reporting Instructions (SERI) – Interim Guidance 12-18-2020

The following guidance applies to the Service Encounter Reporting Instructions (SERI) issued for July 1, 2019 ([https://www.hca.wa.gov/assets/billers-and-providers/SERI\\_v2019-1EffectiveJuly1\\_2019.pdf](https://www.hca.wa.gov/assets/billers-and-providers/SERI_v2019-1EffectiveJuly1_2019.pdf)).

**HCA requests that Managed Care Organizations and Behavioral Health – Administrative Service Organizations adopt the following changes in CPT® codes effective 1/1/2021.** These changes will be formally added to the next release of the SERI guide, anticipated to be released early 2021. Any additional changes in the next SERI release will be expected to be implemented 90 days from the release date.

**Deleted code - Effective 1/1/2021, the following CPT® code is retired and replaced in the Intake Evaluation modality section for Mental Health Services on page 42 of the current SERI:**

Former Code/Description	Replacement Codes
99201 Office/ OP visit for new PT (self-limiting problems; approx. 10 min face - face)	Not replaced. To report, use 99202

**Description Updates – Effective 1/1/2021 the following CPT® code descriptions are updated in the Intake Evaluation section for Mental Health Services on pages 42-43. Note that prolonged services add on codes 99354 and 99355 no longer apply to these and will be deleted from this section.**

99202	Office/OP visit, new patient, straightforward MDM or 15-29 total time of encounter	UN (1 per ENC)	52 53 GT HH HK UD U8	363LP0808X - ARNP Psych, MH 363A00000X - Physician Assistant 2084P0800X - Psychiatrist/MD	This is an E/M code. May or may not be billed with indicated Psychotherapy codes, as appropriate. <del>May be reported with Prolonged Services add on codes 99354 and 99355, as appropriate.</del>
99203	Office/OP visit, new patient, low MDM or 30-44 total time of encounter	UN (1 per ENC)	52 53 GT HH HK UD U8	363LP0808X - ARNP Psych, MH 363A00000X - Physician Assistant 2084P0800X - Psychiatrist/MD	This is an E/M code. May or may not be billed with indicated Psychotherapy codes, as appropriate. <del>May be reported with Prolonged Services add on codes 99354 and 99355, as appropriate.</del>
99204	Office/OP visit, new patient, moderate MDM or 45-59 total time of encounter	UN (1 per ENC)	52 53 GT HH HK UD U8	363LP0808X - ARNP Psych, MH 363A00000X - Physician Assistant 2084P0800X - Psychiatrist/MD	This is an E/M code. May or may not be billed with indicated Psychotherapy codes, as appropriate. <del>May be reported with Prolonged Services add on codes 99354 and 99355, as appropriate.</del>
99205	Office/OP visit, new patient, high MDM or 60-74 total time of encounter	UN (1 per ENC)	52 53 GT HH HK UD U8	363LP0808X - ARNP Psych, MH 363A00000X - Physician Assistant 2084P0800X - Psychiatrist/MD	This is an E/M code. May or may not be billed with indicated Psychotherapy codes, as appropriate. <b>New:</b> For each additional 15 minutes of time beyond max allowed, see Prolonged Services G2212

**Description Updates – Effective 1/1/2021 the following CPT® code descriptions are updated in the Medication Management section for Mental Health Services on pages 48-49 of the current SERI.**

99211	Office/OP visit, established patient, may not require presence of physician/QHP, minimal presenting problem	UN (1 per ENC)	GT HK UD U8	164W00000X - Licensed Practical Nurse 163W00000X - Registered Nurse 363LP0808X - ARNP Psych, MH 363A00000X - Physician Assistant 2084P0800X - Psychiatrist/MD 183500000X - Pharmacist- D	This is an E/M code. May or may not be billed with indicated Psychotherapy codes, as appropriate.
99212	Office/OP visit, established patient, straightforward MDM or 10-19 minutes total time of encounter.	UN (1 per ENC)	GT HK UD U8	363LP0808X - ARNP Psych, MH 363A00000X - Physician Assistant 2084P0800X - Psychiatrist/MD 183500000X - Pharmacist- D	This is an E/M code. May or may not be billed with indicated Psychotherapy codes as appropriate.
99213	Office/OP visit, established patient, low MDM or 20-29 minutes total time of encounter.	UN (1 per ENC)	GT HK UD U8	363LP0808X - ARNP Psych, MH 363A00000X - Physician Assistant 2084P0800X - Psychiatrist/MD 183500000X - Pharmacist- D	This is an E/M code. May or may not be billed with indicated Psychotherapy codes, as appropriate.
99214	Office/OP visit, established patient, moderate MDM or 30-39 minutes total time of encounter.	UN (1 per ENC)	GT HK UD U8	363LP0808X - ARNP Psych, MH 363A00000X - Physician Assistant 2084P0800X - Psychiatrist/MD 183500000X - Pharmacist- D	This is an E/M code. May or may not be billed with indicated Psychotherapy codes, as appropriate.

99215	Office/OP visit, established patient, high MDM or 40-54 minutes total time of encounter.	UN (1 per ENC)	GT HK UD U8	363LP0808X - ARNP Psych, MH 363A00000X - Physician Assistant 2084P0800X - Psychiatrist/MD 183500000X - Pharmacist- D	This is an E/M code. May or may not be billed with indicated Psychotherapy codes, as appropriate. <b>New:</b> For each additional 15 minutes of time beyond max allowed, see Prolonged Services G2212
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**New Prolonged Service Code for Office/OP - Effective 1/1/2021 the following HCPCS code added in the Medication Management section for Mental Health Services on pages 48-49 of the current SERI. Follow most current coding guidelines for prolonged services for CPT® and HCPCS.**

G2212	Prolonged office/OP visit ea additional 15 min	UN (1 = 15 min.)	52 53 GT HH HK UD U8	363LP0808X - ARNP Psych, MH 363A00000X - Physician Assistant 2084P0800X - Psychiatrist/MD 183500000X - Pharmacist- D
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***SERI Questions? Please email HCA MC Programs [hcamcprograms@hca.wa.gov](mailto:hcamcprograms@hca.wa.gov)***